



ICT Services & Products





Welcome

“Amahle Technologies and Projects provides a wide range of products, technical and support services to local authorities, public sector organisations, schools.

We pride ourselves on the high levels of customer care and service provision we deliver.

Our widespread customer base is testament to the support we are able to offer.”

Mduduzi Madonsela

Director

Amahle Technologies & Projects.



End User Support

- Virus Removal.
- Software Installation.
- Hardware Installation.
- Laptop Screen Repairs.
- Driver Installations.
- PC & Laptop Servicing.
- OS Upgrading.
- Printer Installation.



Products

- Notebooks.
- Tablet Devices.
- Printers.
- Toners and Cartridges.
- Notebook Backpacks.
- Plasma TV's.
- Storage Devices. (USB & External HDD).
- All in One Computers.
- ICT Cabling.
- Universal Laptop Chargers.



Computer Lab (Multi-seat Computing)

- Multi-Seat computing provides the ability to connect as many as 10 users from a single, dedicated PC. Ideal for close-proximity computing environments such as schools, training areas, nurse's stations, temporary job sites or small branch offices.
- Just one power cord and one Internet cable connects up to 10 users to their own individual, familiar Windows experience – at a fraction of the cost and energy use per seat as compared to traditional PCs.
- A simple wizard-based interface that guides users to easily connect the zero clients to the ms6200 series host PC via USB cable, as well as how to connect monitors, keyboards and mice, to get you quickly up and running.



Procurement and Purchasing

► Consumables

Due to close working relationships developed with suppliers and the ability to purchase in bulk, goods can be procured at a discounted rate.

Products range from ink cartridges to vacuum cleaner bags and from USB sticks to back-up tapes.

A speedy delivery service is also included free of charge.

► ICT Equipment

If you'd like to improve the use of ICT in your organisation but are unsure what's out there or what to do with it, we can help.

We offer a free, unbiased consultancy service, providing you with bespoke advice and recommendations appropriate to your school, taking into account factors such as business need, suitability and budget.

The unrivalled relationships we have with an array of key suppliers means that we can negotiate and purchase on your behalf, gaining competitive discounts for you.

Procurement and Purchasing

► Licensing

Licensing can be daunting; knowing what licenses you need, whether they're perpetual or annual, what

the upgrade options are, there are lots of questions to be answered. Our procurement team have years

of experience in dealing with software licensing queries from Microsoft Office, to Anti-virus to specialist software, they can help ensure you get the right software and are appropriately licensed.

Operational Support Services

► **Projector Cleaning**

Is your projector image looking blurred or unclear?

Dust can easily gather on the lenses and distort images. To keep it in tip top condition we recommend you have a projector cleaned at least every 18 months.

A collection, cleaning and returns service is available, leaving your projector image as good as new.

► **Remote Management Service**

For those ICT professionals that look after more than one premises, travelling from site to site can be timely and costly. ICT Services Remote Management Service allows ICT professionals to remotely access a sites network from a PC with remote agent installed. Because the remote access service enables pro-active monitoring of ICT equipment and reduces the need to travel, the end user receives a more robust and efficient ICT support service.

Operational Support Services

► Shared Support Engineer (SSE) Service

Many organisations already undertaking this service find it absolutely invaluable.

It underpins all other contracts through the provision of an experienced engineer, skilled in the management of ICT systems, allowing your staff to focus on their primary role.

Shared Support Engineers perform general ICT related duties such as updates, software installations and minor repairs.

This cost effective, flexible service is designed to meet the needs of your organisation. The frequency and duration of visits can range from one half day per fortnight to one full day two or three times a week.

Operational Support Services

► **Audio & Visual Aids Support**

Interactive whiteboards and projectors are key tools for delivering innovative and exciting ways of learning.

Organisations are heavily dependant on these visual aids and know all too well the disruption a fault can cause.

Our engineers are certified to undertake repairs to manufacturer standards such as Promethean and SMART. We work with customers to ensure repairs are speedy and effective.

This repair service also covers CD/DVD players, amplifiers, headphones, musical keyboards, cameras and televisions.

► **Hardware Repairs Service**

With organisations and businesses becoming more and more centralised around ICT, and devices becoming increasingly mobile and vulnerable to incidental damage, the Hardware Repairs contract is an invaluable insurance policy.

This service covers the hardware repair of PCs, laptops, servers, printers, scanners, network equipment, power supply units, netbooks, notebooks and computer peripherals.

Installations

► **Interactive Whiteboards**

ICT Services have a team of experienced engineers accredited to install Interactive systems. ICT Services offer a flexible and comprehensive projector and interactive whiteboard installation service. You don't have to worry about sourcing products and installers separately. Our teams specialise in high quality, sensibly priced installations from a single projector to whole school projector and whiteboard systems. We undertake full installation of SMART Boards and Promethean Boards combined with projectors from all the major manufacturers.

► **Network Commissioning**

Specialist networking engineers can design, install, support and maintain a network to your exacting requirements. From a Windows based vanilla network to a specialist RM schools network ICT Services staff are experts in delivering networking solutions. Staff are also on hand to offer advice on network design and suitability, helping you through every stage of the process.

Installations

► Plasma Screens

ICT Services are experienced in the installation of plasma LCD and LED screen equipment, combining leading edge product expertise with the latest technology, providing innovative solutions to meet the specific needs of your organisation.

► Software

With a vast array of software available for use in education and learning today, we can help assist with installations of software onto your networks. Operating in the field for many years our staff can help advise of what works best.

► Wireless Networks

ICT Services have a vast amount of experience in installing wireless systems for all sizes and types of organisation. We work with a number of manufacturers and can provide un-managed, single room solutions and fully managed and distributed wireless with blanket-coverage.

Design and Print

► Design and Print offer a one stop shop for all your design and print requirements. The following elements can be used individually or collectively:

► **Creative Design**

A team of experienced creative designers are available to assist you in the development of a range of media solutions including the branding or re-branding of your organisation, exhibition materials, and digital media requirements. We listen to customers, providing imaginative yet functional solutions, and give informed advice through the entire process.

► **Mailing**

Mail fulfilment helps you to target mail directly to individuals in a cost effective manner. It takes away the labour intensive task of printing, addressing and enveloping letters and/or multiple documents into one package ready for delivery.



Design and Print

► Printing Solutions

Working to the highest standard we can offer a wide range of cost effective printing solutions to meet your requirements. From the smallest to the highest volume and with outstanding black and white or colour quality, we can help you produce a variety of documentation including reports, flyers, leaflets, folders and posters.





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